



EUROPEAN UNION

PROJECT "BOOSTING CROSS BORDER ENTREPRENEURIAL ACTIVITY IN SOCIAL AND CREATIVE INDUSTRIES SECTOR" (SOCIAL&CREATIVE)

Joint training event *"To be the cross-border starter"* (2nd session) 10.10.2018, Tartu





### EXPORT THROUGH INTERNET PLATFORMS: AMAZON, ETSY VS COMPANY'S WEBSITE

Petrică Artene / Co-founder

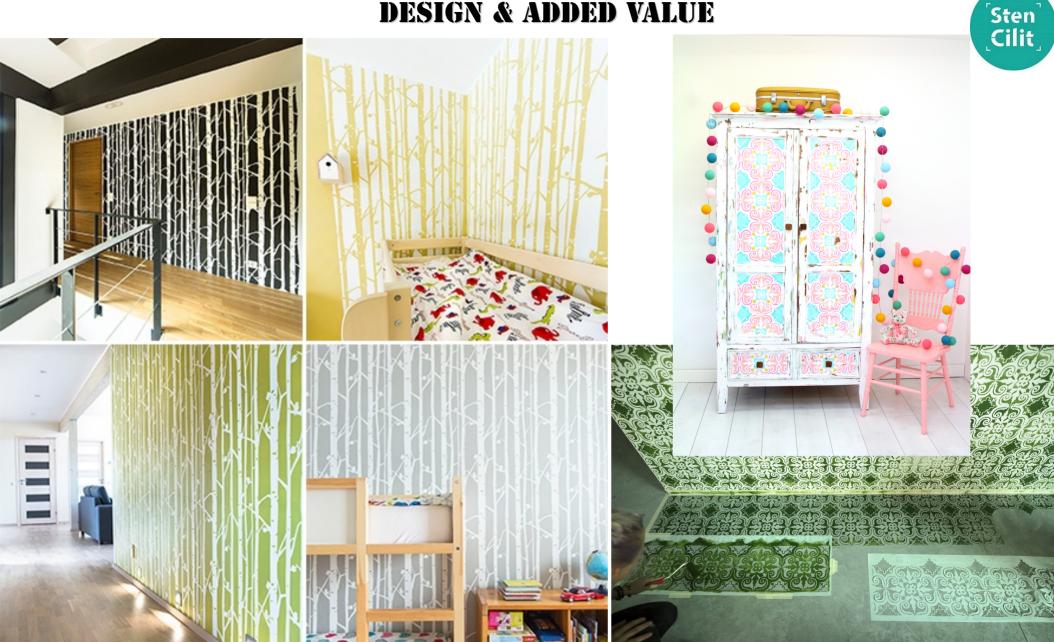
www.stencilit.co

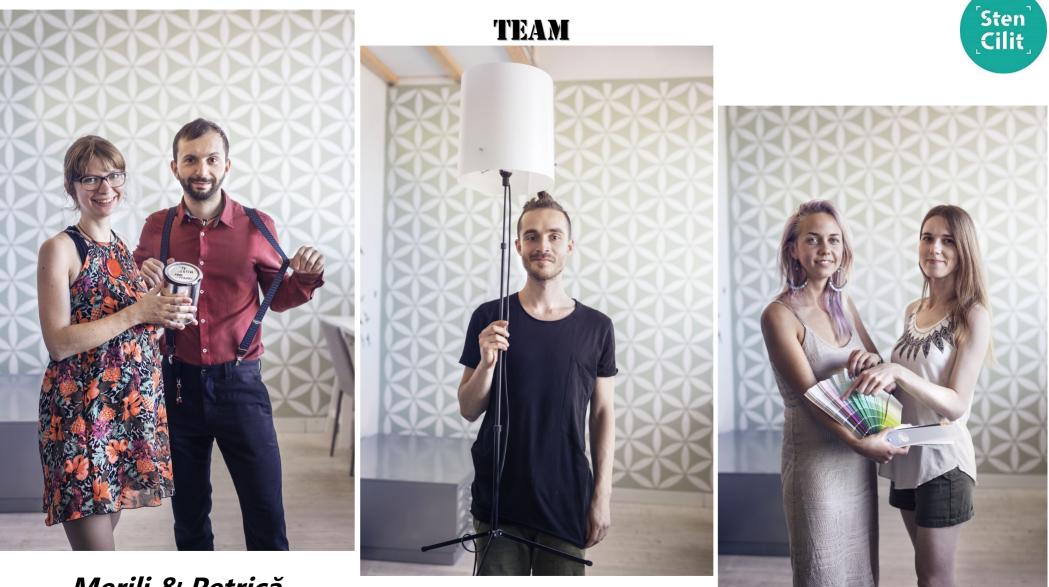
## STENCILIT OÜ SCANDINAVIAN DESIGN WALL STENCILS

[Sten] [Cilit]



## **DESIGN & ADDED VALUE**





Merili & Petrică



Laura, Birgit & Maigi

# HOW WE EXPORT/SELL OUR PRODUCT

[Sten] [Cilit]

**Online:** Marketplaces, Our own Website, Partner Websites, Flash Sales Campaigns.

Why we buy online?



When to go with your Brand to retail shops?

#### Offline: Retail physical stores.



# WHERE WE SELL (OR WE SOLD) ONLINE ?

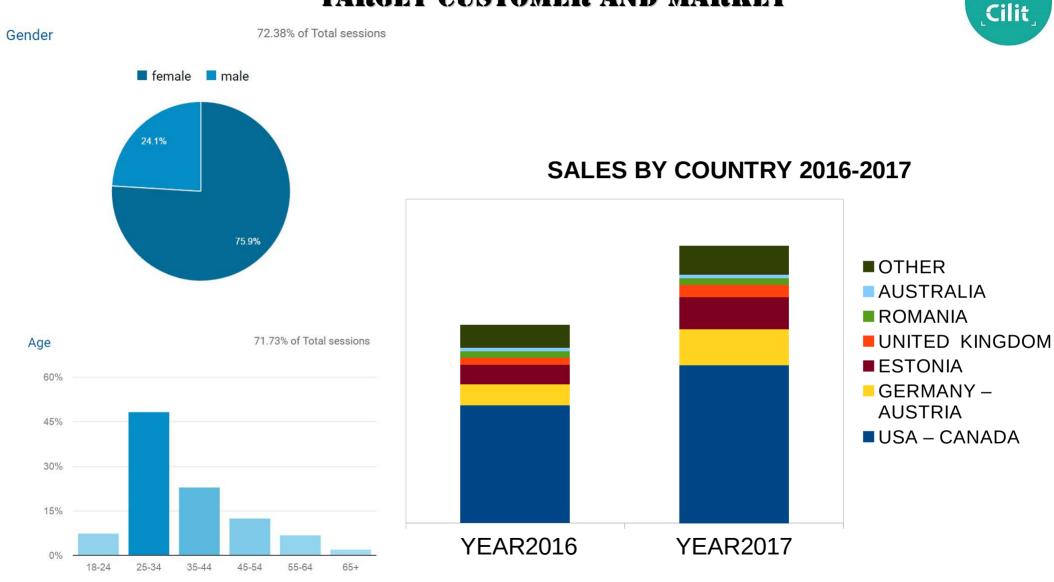
Sten

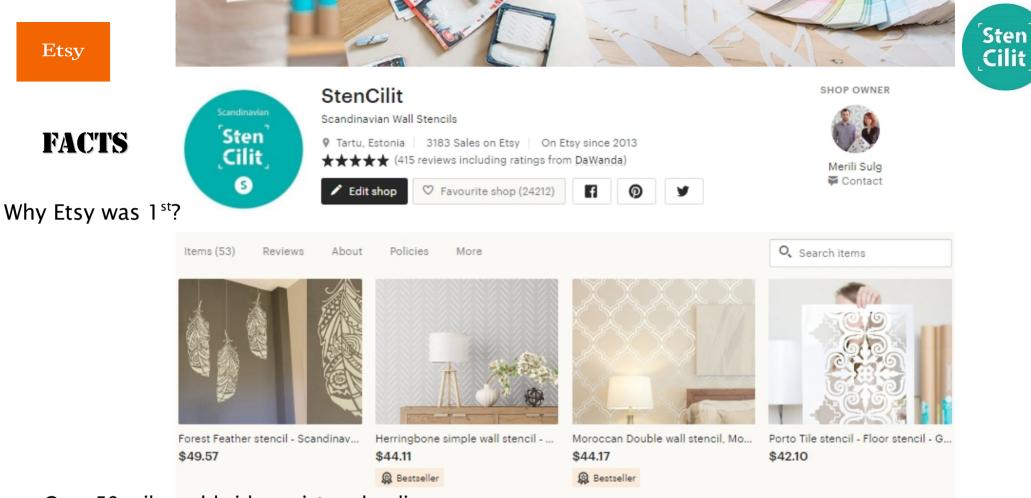
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### TARGET CUSTOMER AND MARKET

Sten





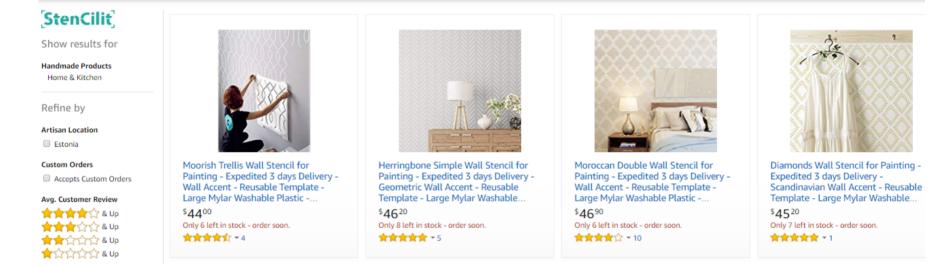
- Over 50 mil. worldwide registered online users.
- Etsy spent on online advertising: 78 mil. in 2017, and plan to spend 110 mil. in 2018 40% more.
- Unique products plus Handcraft supplies for DIY'rs.
- Seller and buyer mobile App.

Flowchart: **Google/Etsy/Pinterest > Discover > Follow > Reviews > Buy**. StenCilit shop >>>





53 results for Stencilit Storefront : Handmade Products



- Over 300 mil. worldwide online users (90 mil. in the USA).
- Handmade from Amazon (no monthly fee until December 31, 2019, all the advantages of Professional Plan).
- Factory manufactured plus Unique products & more.
- Seller and buyer mobile App.
- Buyers know already what they want!
- Flowchart: **Amazon Search > Price compare > Reviews > Buy.** StenCilit shop >>>

## FACTS - THE PROS







The Website is an important part of our BRAND. Very good Google Analythics Integration. Less Sale associated Fees.

Custom layout. No competition. Own policies on sales, returns.



# FACTS – CONS

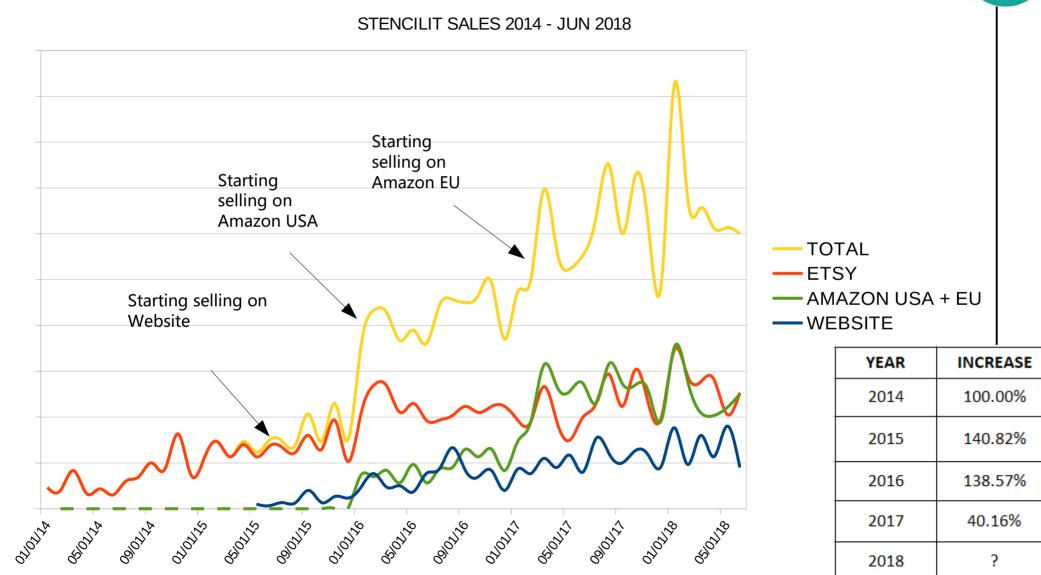


- Custom website developer price: 2000€ >10000€ (for a custom one).
- Yearly maintenance costs: repair bugs, change layouts etc 200-300€.
- Plugins e.g. Payment & Shipping layout, Multiple languages: 200€.
- Domain name and website hosting: yearly payment 220€.
- Google Search ranking: low we need constant blog posts, active links towards our website from high ranked pages (bloggers, magazines).

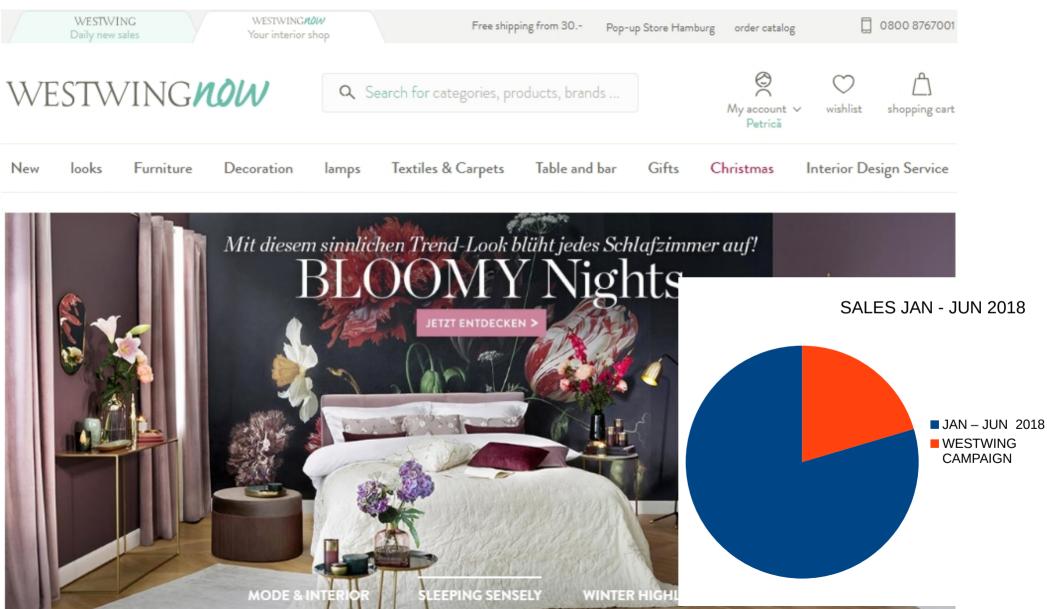
Flowchart: Social Media > Website > Follow > Social media > Website > Buy Website >>>

## MILESTONES





## ONLINE FLASH SALE – 3 DAYS



# SALES FEE OVERVIEW



Marketplace	PRODUCT PRICE	POSTAGE	P + P	FEEs				NET TOTAL		TOTAL FEE %	
				Sale Fee 5%	Renew/Listing	PayPal Payment Fee (4.3% +0.26)					
ETSY PayPal/ Card	35.9	13.1	49	2.45	0.16	2.37		44.02		10.16	
				Sale Fee 10%	Renew/Listing	PayPal Payment Fee (4.3% +0.26)					
EBAY	35.9	13.1	49	4.90	0	2.37		41.73		14.83	
								PayPal	MK	PayPal	MK
				Sale Fee 0%	Renew/Listing	PayPal Payment Fee (4.3% +0.26)	Maksekeskus Payment Fee (2.5%+0.3)	1	3.11		
WEBSITE	35.9	13.1	49	0	0	2.37	1.53	46.63	47.48	4.83	3.11
				Sale Fee 15%	Renew/Listing	Conversion Fee 4%					
AMAZON	35.9	13.1	49	7.35	0	1.96		39.69		19.00	

Sales in our website are the most profitable but the hardest to reach, it's years of work!

# CONCLUSIONS



MARKETPLACE	Time to get up our shop	Google Analytics Results	Smaller Fees	Customers Trust the most	Best Shop Customization & Look	Product Returns	Customer Reach	Growth opportunity	Problems with the seller account	Seller user friendly
Etsy										
a <u>maz</u> on.										
Sten Cilit										

Build you Social Media (Instagram, Pinterest, Facebook) & go Sell Online first! Don't forget about Statistics – Statistics – Statistics!

# TARTU LOOME MAJANDUS KESKUS

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## THANK YOU! Q&A SESSION